



City of Farmington  
110 West Columbia Street  
Farmington, Missouri 63640  
(573) 756-2620

## COVID-19 UTILITY ASSISTANCE PROGRAM GUIDELINES

The utility assistance program will pay up to \$100.00 of a residential customer's electric bill and up to \$25.00 each for the water and sewer bills for the billing periods of April 10, April 20, and April 30, 2020. The City Council will consider additional funding for May and June utility bills at a later date.

To qualify for assistance customers will need to submit the following:

1. Completed Low-Income Home Energy Assistance (LIHEAP) Application
2. Letter from employer verifying furlough, reduction of income, or loss of hours due to COVID-19 response.
3. Affidavit attesting to loss of business or income for self-employed persons.

Applications for assistance will be processed by East Missouri Action Agency. Customers that qualify for Federal Low-Income Heating and Energy Assistance (LIHEAP) will receive electric utility bill assistance from LIHEAP funds, but will still be eligible for water and sewer utility assistance from the City.

Residential payment agreements will be available for customers for amounts exceeding the available assistance. Any residential or commercial customer that is unable to make their utility payment may contact City Light and Water at (573) 756-2620 to make arrangements for deferred payment of their account balance.

Late payment penalties and reconnect fees during normal business hours will be waived until further notice. Customers requesting after-hours reconnection of utilities will be charged a \$50.00 reconnection fee.

The program guidelines, LIHEAP application, and affidavit are available under the "news" section on the home page of [Farmington-mo.gov](http://Farmington-mo.gov) and may be submitted to [citylightandwater1@farmington-mo.gov](mailto:citylightandwater1@farmington-mo.gov), via U.S. Mail to 110 West Columbia Street, Farmington, Missouri 63640, or by dropping off at the curbside utility payment box at City Hall. Applications may also be made directly to East Missouri Action Agency, 403 Parkway Drive, Park Hills, Missouri 63601 or by calling (573) 431-5191.