

1. A "No Solicitation List" is available for residents of the City of Farmington to restrict door to door sales. Are you aware of this service?
 Yes No
2. Have you used the City's online services?
 Yes No
3. Online utility bill payment via credit or debit card is currently available through City Light and Water. If you do not use the online bill payment service, why not?
 Did not know available Do not like online bill payment Security Other _____
4. The City of Farmington is now using CodeRED Emergency Notification System that allows us to telephone all targeted areas of the City in case of an emergency situation that requires immediate action. Are you registered for this service?
 Yes No

5. Services

Please indicate your level of satisfaction with each of the following City services:

	Excellent	Good	Fair	Poor	No Opinion
Police Protection	<input type="radio"/>				
Police School Programs (SRO).....	<input type="radio"/>				
Fire Protection	<input type="radio"/>				
Taste of Tap Water	<input type="radio"/>				
Library Materials	<input type="radio"/>				
Library Programs.....	<input type="radio"/>				
Streets - Traffic Control	<input type="radio"/>				
Streets - Condition	<input type="radio"/>				
Parks	<input type="radio"/>				
Recreation	<input type="radio"/>				
Electric Service.....	<input type="radio"/>				
Sanitary Sewer and Wastewater Treatment ...	<input type="radio"/>				
Utility Billing Office Customer Service	<input type="radio"/>				

6. Priorities for On-Going Services

Of the following services, where would you like to see the City spend more, the same amount, or less money?

	Spend More	Spend the Same	Spend Less	No Opinion
Fire Protection	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Police Protection	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Police School Program (SRO)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
City Wide Clean-up.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Inspections (Building/Code Enforcement).....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Recreation Programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Parks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Recreation Facilities.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Library - Materials	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Library - Children's Programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Library - Adult Programs.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Programs for the Elderly	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Programs for Youth	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Economic Development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Downtown Improvements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sanitary Sewer Maintenance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Senior Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Storm Sewer Maintenance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Streets	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Historic Preservation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Animal Control	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Housing Rehabilitation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Do you believe as a taxpayer that you receive a good return in City services for your tax dollar?

- Yes No No Opinion

7. Transportation

The following is a list of transportation issues. Please indicate your opinion of the existing situation.

	Excellent	Good	Fair	Poor	No Opinion
Condition of Major Streets.....	<input type="radio"/>				
Condition of all Residential Streets.....	<input type="radio"/>				
Condition of Streets in your Neighborhood	<input type="radio"/>				

Street Surface Cleaning in your Neighborhood	<input type="radio"/>				
Street Surface Cleaning in Business Areas	<input type="radio"/>				
Snow Removal in your Neighborhood	<input type="radio"/>				
Snow and Ice Removal on Major Streets	<input type="radio"/>				
Sidewalk Maintenance	<input type="radio"/>				
Sidewalk Ramps for Handicapped	<input type="radio"/>				

8. Recreation

Of the following recreational services, where would you like to see the City spend more, the same amount, or less money?

	Spend More	Spend the Same	Spend Less	No Opinion
Parks - Playgrounds	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Parks - Picnic Tables & Shelters	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Parks - Bike Trails	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Parks - Ball Fields	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Parks - Soccer Fields	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Parks - Youth Recreation Programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Civic Center - Recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Civic Center - Programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Civic Center - Concerts & Events	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Civic Center - Aquatics	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Civic Center - Fitness Area	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Water Park	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Centene Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Senior Citizen Programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please indicate the appropriate answer to the following questions.

- How often do you visit the Civic Center? Daily Weekly Monthly Never
- Do the Civic Center programs meet your needs? Always Occasionally Seldom No Opinion
- If over 65, how often do you visit the Senior Center? Always Occasionally Seldom No Opinion

9. Municipal Facilities

Please rate, in your opinion, the physical condition of the following facilities.

	Excellent	Average	Needs Improvement	No Opinion
Civic Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Water Park	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Centene Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Senior Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Outdoor Parks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
City Hall	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

10. Capital Improvement Programs

Of the following Capital Improvement Programs, where would you like to see the City spend more, the same amount, or less money?

	Spend More	Spend the Same	Spend Less	No Opinion
Major Street Resurfacing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Residential Street Resurfacing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
New Street Construction	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Traffic Signal Improvements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sanitary Sewer Improvements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Storm Sewer Improvements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sidewalk Repair Program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bike/Pedestrian Trails	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

11. Public Safety

Please rate, in your opinion, the quality of each of the following public safety services provided.

	Excellent	Average	Needs Improvement	No Opinion
Police - Neighborhood Patrols	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Police - Traffic Enforcement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Police - Investigations of Crimes by Detectives	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Police - Crime Prevention Programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Police - Accident Investigation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fire - Firefighting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fire - Fire Prevention / Education Program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fire - Fire Investigation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Emergency Management - Siren Warning System	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

12. General Information

Do you feel you have a say in City government decision-making?

- Always Sometimes Never No Opinion

How many times have you attended a City Council meeting or Public Hearing in the last 12 months?

- None 1 - 5 6 - 10 More than 10

How do you usually get news or information about the City government?

- Not Applicable. Never pay attention to it. Social Media
 Local Newspaper City Committees
 Calling City Officials City Website (www.farmington-mo.gov)
 Conversation with Family or Friends Other _____

For use in making comparisons, please tell us something about yourself by answering the following questions.

Are you: Male Female Answering as a Household

If answering as a household, indicate how many people, including yourself, are in each category below.

Table with 5 columns: 1, 2, 3, 4, 5 or more. Rows include age groups (Under 5 years, 5-17 years, 18-25 years, 26-45 years, 46-64 years, 65 years and up) and Household Total.

How long have you lived in Farmington? Under 1 year 1 to 5 years 5 to 10 years Over 10 years

What type of dwelling do you live in:

- Single Family Apartment Condominium / Townhouse
 Duplex Mobile Home Other _____

In relation to your place of residence, do you: Own Rent

In relation to location of employment:

Do you work: In Farmington Outside of Farmington Retired Unemployed
If outside of Farmington, approximately how many miles do you drive to work (one-way)? _____

Does your spouse work: In Farmington Outside of Farmington Retired Unemployed
If outside of Farmington, approximately how many miles does your spouse drive to work (one-way)? _____

Please indicate the level of education that you have attained.

- Less than high school High School Graduate or GED Some College College Graduate
 Post Graduate Degree

Please indicate your ethnic background.

- Caucasian (White) Black or African American Hispanic or Latino American Indian or Alaska Native
 Asian Other _____

Please indicate your household income level.

- Under \$20,000 per year \$36,000 to \$50,000 \$76,000 to \$100,000
 \$20,000 to \$35,000 \$51,000 to \$75,000 More than \$100,000

Please indicate the sector in which you work:

- Retail Medical Service Manufacturing Construction Education
 Government Other _____

Please indicate the area of Farmington in which you live.

- Ward 1 Ward 2 Ward 3 Ward 4

What do you like most about Farmington?

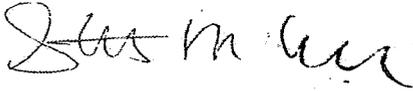
What do you like least about Farmington?

If you could do one thing to improve the City of Farmington, what would that one thing be?

Thank you for your time and effort in completing this survey. Please return your completed survey by **Sunday, June 15, 2014**.

Survey results will be tabulated, and a complete survey analysis will be available on the City website (www.farmington-mo.gov) in late August.

City of Farmington



Stuart "Mit" Landrum, Mayor

IMPORTANT NOTE:

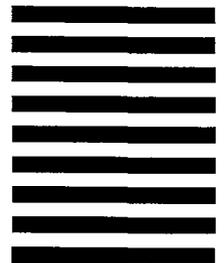
Prior to mailing, please seal the questionnaire by applying two pieces of tape, one each at 1" in from the left and right edges. You may also drop off questionnaire at any City facility.

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS MAIL PERMIT NO. 110 FARMINGTON MO

POSTAGE WILL BE PAID BY ADDRESSEE



Resident Survey
City of Farmington
110 West Columbia Street
Farmington MO 63640



City of Farmington
Resident Survey
April 2014

The City of Farmington conducts a sample survey of residents every two years to determine their opinions regarding a number of issues. This information will assist us in preparation of the 2014-2016 Operating and Capital Improvement Budgets, as well as future planning. This survey is being conducted on a statistical sample of residents. To ensure the plan addresses the needs and concerns of all citizens, we are asking you to give us your opinion on a number of important issues. **Your participation is important!**

Please take a few minutes to complete the attached questionnaire. Upon completion, remove the colored outer cover, seal, and return the postage paid questionnaire by **Sunday, June 15, 2014**. All the information you share is confidential. Your response will be very helpful to the City in evaluating our effectiveness.

Thank you!

Greg Beavers, MPPA
City Administrator

Mayor
Stuart "Mit" Landrum

Ward 1

Larry Forsythe
John Robinson

Ward 2

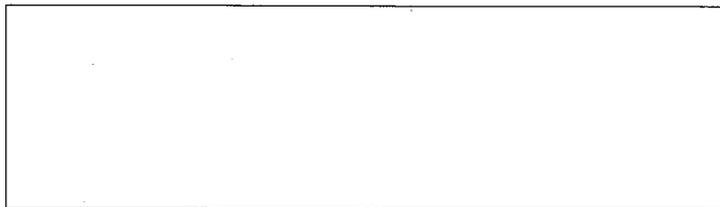
Lynn Crites
David Holman

Ward 3

Darrel Holdman
Dennis Smith

Ward 4

Mark Kellogg
Garett Boatright



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